

This course provides ideas on how to solve tool issues by yourself. It shows how to deal with messages, where to find tutorials, and how to get extended help. Furthermore, it covers how to use the tech forum and Empower to get support.

**Duration:** 25 min

**Achievements:** Attendance Badge



### Learner Profile

- Solution Architect
- Integration Specialist
- Administrator
- Developer



### Required Knowledge

Cumulocity IoT Basic Understanding



### Next Steps

Expert modules in the categories:

- IoT Platform

### Learning Objectives

- Introduction
- Messages
- Tutorials
- Other Issues
- Further Information

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### Activities

- Learning Videos & Demos